



This support agreement is entered into by MedLucid Solutions, LLC (“Consultant”) and _____ (“Client”) for the purposes of answering billing and coding questions from the Client. Advice or recommendations will be based on current applicable coding guidelines and are not intended to be legal advice. Another consultant or auditor may have a different opinion.

Assistance with billing and coding questions is available under the following prepaid options (please choose one):

- Option A – Individual Questions \$50
- Option B – Block of 5 Questions \$225
- Option C – Block of 10 Questions \$400
- Option D – Block of 20 Questions \$750
- Option E – Unlimited Questions for 12 months..... \$1800
(Limited to four providers/four contacts)

NOTE: Block options are valid for one year from effective date. Questions requiring extensive research, follow-up phone calls, education and/or a formal written report will be invoiced at the Consultant’s current hourly rate (\$180), subject to pre-approval by the Client. Fees are subject to change without formal written notification. No refunds will be issued for unused questions.

All answers will be referenced from official sources, when available. Answers provided to coding questions are the interpretation of the Consultant and do not reflect an official position or statement by any payer, except as referenced in the answer given. The Consultant cannot guarantee reimbursement for services as an outcome of the information and/or data used and is not liable for any outcomes. This information is intended for informational purposes only as it is the provider’s responsibility to accurately code and document the services being billed under his/her name. The answer(s) given by the Consultant represent best efforts to provide accurate information and useful advice, but in no way guarantees that third-party payers will recognize and accept the coding and documentation recommendations. Current CPT®, ICD-9-CM and HCPCS manuals should be referenced and reviewed annually for up-to-date information. Coding answers given by the Consultant should not be relied on as an official interpretation of the AMA CPT® code book. The AMA is the only entity that can give an official and binding interpretation of the AMA CPT® code book, and should be contacted directly if an official answer is required.

Reproduction, distribution, republication, and/or sharing of the Consultant’s answers with anyone outside the business entity represented in this agreement is prohibited without the prior written permission of MedLucid Solutions, LLC.

Support Agreement

MedLucid Solutions, LLC

Providing Clear Solutions for Medical Practices

This agreement will become effective on the date received by Consultant unless otherwise specified below, and may be amended or canceled at any time by either party with written notification and approval. This agreement is subject to change without formal notification.

Practice Name: _____

Provider(s) Name(s): _____

Specialty: _____ Number of Practitioners: _____

Address: _____

Telephone Number: _____ Fax Number: _____

E-mail Address: _____

Personnel Authorized to Submit Questions: _____

Signature: _____ Effective Date: _____

Please remit payment and form to: **MedLucid Solutions, LLC**
11325 Harrington Lane
Fishers, IN 46038

Or email form to: carol@medlucidsolutions.com

Support is available by completing an Inquiry Form available on our website at
www.medlucidsolutions.com/contact